

# COVID-19

## Patient SMS Results Service

QML Pathology offer the option for patients to receive their COVID-19 test results via SMS text message.

**This is an Opt in service, please discuss this with your GP at the time of your consultation.**

### How does it work

At the time of sample collection our collector will ask if you wish to "Opt in" to have your result sent by SMS text message. If you agree, your request form will be stamped with the following statement:

***"Number provided is correct and only used by me. I agree to receive my COVID-19 results by SMS"***

At this time our collector will also ask for confirmation of your mobile number - please make sure this is the correct contact number for you.

- Text messages will only be sent to the mobile phone number nominated on the request form
- Messages will not contain any identifying data
- Children can have their result sent to their parents mobile phone number

There is no legal requirement for you to sign the opt in, verbal notification to our collector is sufficient. If you decide not to opt in at the time of collection you can call our call centre on (07) 3121 4437 at any time to opt in.

**Please note:** This is a one way service, please do not reply to the text message. Replies will not be monitored. If you have any questions please contact your GP.

### When will I get my result

Results are generally available within 24hrs of sample collection, however, may take up to 48hrs.

### Where to go for testing

Complementing our dedicated COVID-19 collection centres, we have a number of drive-through COVID-19 testing locations.

Drive-through collection is by far the easiest, safest and most convenient way for people to be tested for COVID-19. You must remain in your vehicle at all times while a collector in full protective equipment performs the sample collection. For safety reasons, patients on foot cannot be tested at drive-through locations.

If you have another test on your request form e.g. for Full Blood Count, please attend a dedicated COVID-19 collection centre for both tests, do not attend a drive-through location.

***Please see [qml.com.au](http://qml.com.au) > Specialist Coronavirus Collection Locations PDF for locations and operating times.***